COLLABORATIVE QUALITY™ HABITS

SHARE RESPONSIBILITY

Build sustainable practices through a shared understanding of accountability

SEARCH FOR IMPROVEMENT

Make things better over time

EMPHASIZE FEEDBACK

Solicit and act on feedback as delivery priority

GENERATE PERSPECTIVES

Identify different points of view and synthesize unique experiences into actionable insights

VALIDATE ALIGNMENT

Set and maintain a shared vision and expectations
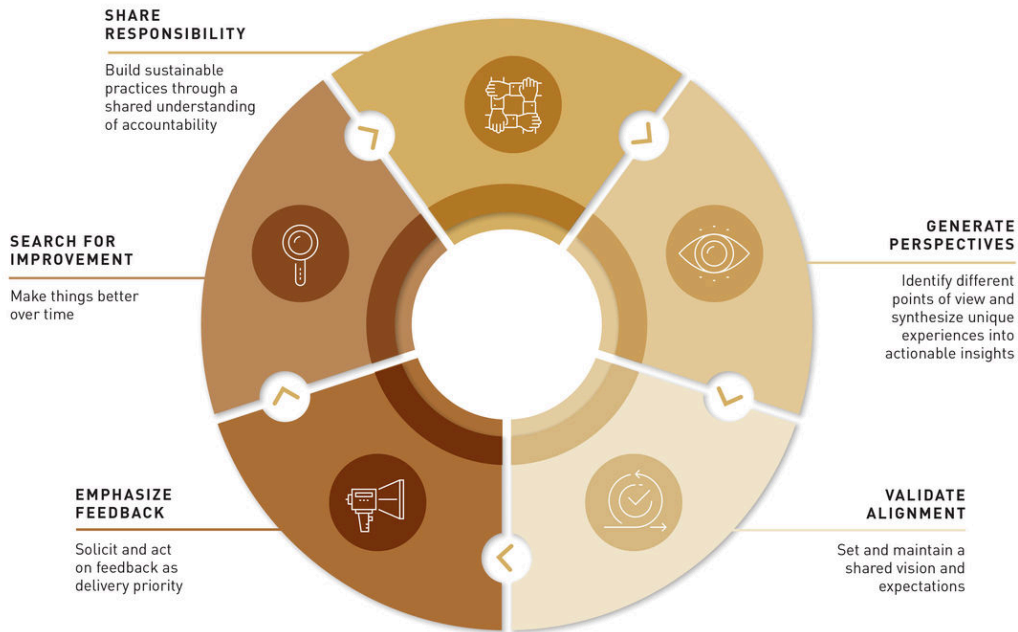
PUT THESE HABITS INTO PRACTICE

HOW CAN WE SHARE RESPONSIBILITY?

HOW CAN WE GENERATE PERSPECTIVES?

HOW CAN WE VALIDATE ALIGNMENT?

HOW CAN WE EMPHASIZE FEEDBACK?

HOW CAN WE SEARCH FOR IMPROVEMENT?